



Terms of Service

Cyparts' terms of service have been written with the safety of the buyer, referred to in this document as "Contractor", and Cyparts in mind. By contracting Cyparts' service, you affirm that you agree to all the terms presented in this document. The terms used in this document have been simplified to make them easier to understand.

Document topics

About Cyparts
Payment Terms
Cyparts Pass
Deadlines
Use of free models

About Cyparts

Cyparts foi fundada em 2023 em colaboração com a Parallax Interactive. A Cypart tem como seu propósito, oferecer serviços de criação de mapas e cenário com qualidade e com preço acessível na plataforma Roblox.

A Cyparts possui um processo extremamente rigoroso de seleção para builders que compõem o time de elite da Cyparts. Esses builders devem ter no mínimo 5 anos de experiência em construção de mapas e desenvolvimento de jogo em geral, para melhor compreensão dos conceitos do mundo dos jogos.

A Cyparts se considera responsável por qualquer problema que o membro da equipe pode causar em relação com o contratante

A Cyparts garante segurança, confidencialidade e transparência durante todo e qualquer trabalho.

Payment Terms

Cyparts understands that payment can be one of the most insecure moments among all the necessary processes, which is why Cyparts is responsible for offering a solid payment structure, variable payment options and fiscal responsibility for the contractor's security.

Cyparts also values professional service at all times.

Cyparts also requires payment of 50% of the full value of the work upon approval, this amount is retained by Cyparts and only handed over to the Builder responsible once the project has been fully completed according to contractor expectations.

In the event of any problems involving total delivery, Cyparts is responsible for refunding the full amount of the initial 50%.

In the event of problems involving failure to meet the contractors expectations, Cyparts will refund 30% of the initial 50% paid as a service fee.

Payments can be made securely via virtual currencies (Robux) with the 30% fee or payment via PayPal in any currency (USD, EUR, BRL, etc.), Wire Transfer in EUR or USD or approved credit card payments via Stripe.

Cyparts keeps all your data confidential and does not have permission to store, share or otherwise misuse your data.

Data processed through Stripe is secured by the platform itself and is therefore not the responsibility of Cyparts.

Cyparts Pass

Cyparts Pass is Cyparts' paid subscription service, with the same functionality as a long-term contract lasting 30 days.

Like other services, the Cyparts Pass requires payment of 50% of the price before the service can be performed.

The Cyparts Pass includes all the benefits and services of Cyparts for the same unchangeable price of \$450USD, which means that the contractor can enjoy all the additional items, including the large map for 30 days, with some limitations.

The Cyparts Pass allocates a dedicated builder and modeler to meet the contractor's needs on a daily basis. The Builder must dedicate 2 hours a day for 30 days to the required project.

The Cyparts Pass can only be used on a single project, using the Cyparts Pass on more than one project with a single subscription is a violation of the terms by the contractor, resulting in the loss of benefits without the right to a refund.

Once the Cyparts Pass has been contracted and the initial payment has been approved, the builder will be able to work in their shared workspace via Roblox's own Team Create function.

The Cyparts Pass also guarantees priority support from the Cyparts team and end-to-end communication with the employees responsible for your project.

Every Cyparts Pass project is also professionally monitored by a Cyparts Map Designer and manager to ensure that Cyparts' quality standards are being met during the project.

At the end of the 30 days, the remainder of the payment will be due. Non-compliance with payment will result in permanent banning from Cyparts services, Parallax Interactive, affiliated games and products, affiliated studio services, and Discord servers such as Hidden Devs, RoDevs, Roblox Studio Community, Roblox BR and Roblox Developers.

Deadlines

Deadlines are only set in agreement with the contractor, with an average duration of 1 week to 3 months.

Elements such as: map size, level of detail, extra items, modifications, concept study can extend the time needed to complete a task.

Cyparts is usually extremely punctual or early with regard to the delivery of services, which will only be made upon completion of payment.

In the case of a missed deadline, Cyparts asks for a period of 1 week to accomplish the delivery, failing which the money will be refunded and extra credits will be given as a discount for any future Cyparts service.

Prior to full payment, all models and constructions made are the intellectual property of Parallax, and will only become the property of the contractor once full payment has been made.

Use of free models

Cyparts does not tolerate the use of free models by any member of our team, so in order to be able to deliver more affordable services, Cyparts offers a cheaper option for those who do not have a high budget for creating a map, but maintain the same quality and ideal appearance.

Free models can only be used as: meshes for building assistance, in the case of the free selected models option at the time of purchase, the builder will only be able to use meshes selected and optimized by the Cyparts team, and all in this case will be listed and informed to you with maximum transparency.

These terms may be updated at any time. In the event of updates, you will be notified via the e-mail address registered with Cyparts via a form or on our Discord server.

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